



## JOB POSTING

# Clinical Systems Specialist- Implementations

- Date Posted:** June 6, 2024
- Location:** Ontario. Working mainly remote with some in-person meetings
- Status:** Full-time Permanent
- Compensation:** Competitive salary (starting at \$62.278/hr.), an industry-leading defined benefit pension plan through HOOPP and comprehensive benefits

### About OCINet:

The Ontario Clinical Imaging Network (OCINet) is an independent, not-for-profit corporation and a delivery partner of Ontario Health. OCINet enables the secure storage and retrieval of imaging exams, supports hospitals and integrated community health services centres, and connects radiologists, referring physicians, and specialists with their patients' clinical images province-wide.

For more information about OCINet, please visit: [www.ocinet.ca](http://www.ocinet.ca)

### Opportunity:

OCINet is currently recruiting for the position of Clinical Systems Specialist - Implementations. Reporting to the Senior Manager of Clinical Services, the Clinical Systems Specialist - Implementations will be primarily responsible for the successful implementation of clinical systems, providing expertise in the evaluation, and support of platforms, products and environments that support the clinical imaging space and collaborating closely with OCINet vendors and participants to plan, implement, and establish post-implementation processes ensuring successful adoption of OCINet systems and solutions.

### Responsibilities:

- Provide expertise in the evaluation, implementation, and support of platforms, products, and environments that support the clinical imaging space
- Work collaboratively within the Clinical and Technical Services team and with OCINet Participants and vendors, on the successful implementation of Clinical Systems
- Guide OCINet participants to successfully incorporate clinical systems into their daily workflow, streamlining and automating their processes to enhance patient care



- Perform post-implementation functions for new and established products to ensure the successful adoption of our software into our customer's clinical workflow
- Gathering insights and providing valuable feedback to internal stakeholders, driving continuous improvement of OCINet supported software and services.
- Define, identify, secure, and coordinate internal and external resources and expertise, as appropriate, for the system implementation
- Assist project sponsors in establishing project goals, metrics, and baselines.
- Manage stakeholder expectations to ensure alignment with organizational goals and objectives
- Assist in the development of policies and procedures for clinical system implementations and integrations.
- Maintain schedule status update meetings, proactively provide timely communications regarding updates, issues, and resolutions
- Initiate and facilitate change management through established communication methods
- Provide consultation on, manage, and support technology adoption with participant stakeholders.
- Acts as expert technical resource in all phases of imaging systems implementation processes.
- Liaises between OCINet participants, their information management/clinical imaging teams, and vendors as required
- Attend in person meetings as required, primarily in the GTA and occasionally in other parts of Ontario
- Other duties as assigned

### Qualifications Required:

- Successful completion of a College Diploma or Undergraduate Degree (preferred) in Health Business, Computer Systems Technology, or equivalent education and experience in Information Technology or Computer Sciences
- Imaging Informatics education and certification from an accredited institution preferred
- Project Management Certification preferred or equivalent experience
- Minimum 5 years of recent relevant experience including project experience in an IT environment or in business environment with major project management/system implementation role. Applicable system expertise a plus.
- Knowledge and experience of Medical Imaging Workflows across Imaging systems (Diagnostic Imaging, cardiology and other workflows, etc.), Clinical and information systems background preferred
- Knowledge and experience of HL7 Standard including FIHR, DICOM Standards and IHE Technical framework
- Knowledge and experience of Windows, Linux, MS Office, Project, Visio
- Knowledge and experience of DICOM and HL7 Data Migration strategies and best practice
- Knowledge and experience with network technologies, basic SQL, virtualization technologies (VMWare preferred) and of various computer systems hardware – desktop, servers, NAS, SAN, etc an asset



- Demonstrated ability to promote and maintain good interpersonal relationships, and proficiency in team building, conflict resolution, and group interaction.
- Proven ability to manage diverse groups of individuals and work effectively with all staff and executive leadership.
- Demonstrated experience with evaluating new customer needs and documenting the business case and technical requirements.
- Excellent time management and organizational skills
- Strong analytical thinking with the ability to independently problem solve
- Strong communication skills to communicate effectively and efficiently, both verbally and in writing, to diverse audiences/stakeholders
- Demonstrated ability to attend work on a regular basis

*OCINet is an equal opportunity employer, dedicated to a culture of inclusiveness and diversity reflecting our diverse patients, staff and community alike. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.*

*Apply for this opportunity by submitting your cover letter and resume to [employment@ocinet.ca](mailto:employment@ocinet.ca) and stating the job title in the subject heading.*