



## JOB POSTING

# Imaging Informatics Specialist

- Date Posted:** September 30, 2024
- Location:** Ontario. Working mainly remote with some in-person meetings
- Status:** Full-time Permanent
- Compensation:** Competitive salary (starting at \$51.282/hr.), an industry-leading defined benefit pension plan through HOOPP and comprehensive benefits

### About OCINet:

The Ontario Clinical Imaging Network (OCINet) is an independent, not-for-profit corporation and a delivery partner of Ontario Health. OCINet enables the secure storage and retrieval of imaging exams, supports hospitals and integrated community health services centres, and connects radiologists, referring physicians, and specialists with their patients' clinical images province-wide.

For more information about OCINet, please visit: [www.ocinet.ca](http://www.ocinet.ca)

### Opportunity:

OCINet is currently recruiting for the position of Imaging Informatics Specialist (IIS). Reporting to the Senior Manager of Clinical Services, the Imaging Informatics Specialist is responsible for managing and optimizing imaging informatics systems, ensuring efficient workflows, and maintaining the integrity of imaging data.

### Responsibilities:

- Maintain, support and troubleshoot imaging informatics systems including, but not limited to, Picture Archiving and Communication Systems (PACS) and Diagnostic Imaging Repositories (Dir)
- Provide user training and support to healthcare professionals on the use of OCINet supported solutions, participate in development of operational and training documentation.
- Respond to help desk requests providing timely and effective support



- Document and report system performance metrics, service requests and troubleshooting logs as required
- Ensure the accurate storage, retrieval, and transmission of medical images across integrated systems/solutions
- Review, analyze and maintain data integrity within OCINet clinical solutions.
- Participate in the testing, validation and implementation of new and existing OCINet solutions; assist in system updates/upgrades ensuring minimal disruption to workflows
- Participate in system integration, workflow analysis and process re-design to maximize efficiencies in medical imaging exchange, ensuring seamless integration of participant clinical imaging systems with OCINet supported solutions
- Stay current with advancements in medical imaging technologies
- Provide on-call support.
- Attend in person meetings as required, primarily in SW/CE Ontario and occasionally in other parts of Ontario.
- Other duties as assigned.

### Qualifications Required:

- Successful completion of a three (3) year diploma in Medical Radiation Technology, other Health care related discipline or Computer Science or related field; or equivalent education and experience
- Preferred Imaging Informatics Certificate and/or ABII CIIP designation
- Minimum three (3) years recent, related experience in the PACS and medical imaging environment
- Previous working experience with PACS and DI-r applications
- Advanced knowledge of DICOM, HL7, IHE, HIS/RIS/EMR
- Computer knowledge in Windows, Excel, Word, Visio, PowerPoint, Eclipse/Microsoft Project software
- Advanced knowledge and understanding of diagnostic imaging processes, protocols and procedures and their application to all levels of uses.
- Understanding of interconnected or integrated 3rd party solutions to and between the EMR, RIS and PACS
- Strong skills in process-centric thinking
- Superior commitment to customer service
- Excellent organizational skills and ability to adapt to changing priorities and ambiguity
- Advanced creative and effective problem-solving and decision-making skills
- Demonstrated ability to work cooperatively as a team and to facilitate meetings and workgroups
- Strong communication skills to communicate effectively and efficiently, both verbally and in writing, to diverse audiences/stakeholders
- Demonstrated ability to attend work on a regular basis and provide on-call support



*OCINet is an equal opportunity employer, dedicated to a culture of inclusiveness and diversity reflecting our diverse patients, staff and community alike. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.*

*Apply for this opportunity by submitting your cover letter and resume to [employment@ocinet.ca](mailto:employment@ocinet.ca) and stating the job title in the subject heading.*