



## JOB POSTING

# Manager, Diagnostic Imaging Repository (DIR) Services

<b>Date Posted:</b>	April 10, 2026
<b>Location:</b>	Ontario. Working mainly remote with some in-person meetings
<b>Status:</b>	Full-time Permanent
<b>Vacancy:</b>	New position
<b>Compensation:</b>	Competitive salary \$75.326-\$93.868 (OCIN-5), an industry-leading defined benefit pension plan through HOOPP and comprehensive benefits

### About OCINet:

The Ontario Clinical Imaging Network (OCINet) is an independent, not-for-profit corporation and a delivery partner of Ontario Health. OCINet enables the secure storage and retrieval of imaging exams, supports hospitals and integrated community health services centres, and connects radiologists, referring physicians, and specialists with their patients' clinical images province wide.

For more information about OCINet, please visit: [www.ocinet.ca](http://www.ocinet.ca)

### Opportunity:

OCINet is currently recruiting for the position of Manager, Diagnostic Imaging Repository (DIR) Services. Reporting to the Director, Clinical Services, the Manager, DIR Services is responsible for the operational leadership, performance, and continuous improvement of OCINet's regional DIRs and Enterprise Master Patient Index Solutions (EMPIs). This role ensures reliable, secure, and timely access to diagnostic imaging across participating healthcare organizations, supporting clinical care, system integration, and provincial digital health priorities. A member of the Leadership Team, the Manager will lead a team of imaging informatics specialists and data quality resources, oversee vendor relationships, and collaborate closely with hospitals, independent health facilities, and provincial partners to ensure effective delivery of DIR services.

### Responsibilities:

- Lead, mentor and empower a team responsible for day-to-day operations of DIR and EMPI services across all regions (SW, CE, NE) in Ontario
- Ensure high availability, performance, and reliability of DIR platforms and integrations



- Oversee incident, problem, and change management processes in alignment with service expectations
- Act as a key liaison with participating hospitals and clinical stakeholders
- Ensure services support clinical workflows, including timely access to imaging and reports
- Support onboarding of new sites and services (e.g., DI-CS, FEM, provincial initiatives)
- Promote data quality, consistency, and adherence to standards across contributing sites
- Collaborate with Ontario Health and other partners on provincial imaging strategies
- Manage relationships with key vendors (e.g., VNA, PACS, integration engines)
- Oversee vendor performance, SLAs, and issue resolution
- Support system upgrades, migrations (e.g., VNA transitions), and lifecycle planning
- Lead, mentor, and support a multidisciplinary team (technical analysts, informatics specialists, etc.)
- Establish clear priorities aligned with organizational and provincial initiatives
- Support resource planning and capacity management across operations and projects
- Attend in person meetings as required, primarily in SW/CE Ontario and occasionally in other parts of Ontario.
- Other duties as assigned.

### Qualifications Required:

- Completion of a degree in Health Informatics, Information Technology, Healthcare Administration, or related field or equivalent education and experience
- Minimum seven (7) years' experience in healthcare IT or diagnostic imaging environments with at least two (2) years in a leadership or management role
- Strong understanding of diagnostic imaging workflows and systems (PACS, VNA, EMR/HIS/RIS)
- Experience with integration standards (DICOM, HL7, FHIR)
- Familiarity with large-scale repositories or data-sharing platforms (e.g., DIR, XDS)
- Experience managing vendors and complex service environments
- Computer knowledge in Windows, Excel, Word, Visio, PowerPoint, Eclipse/Microsoft Project software
- Advanced knowledge and understanding of diagnostic imaging processes, protocols and procedures and their application to all levels of uses.
- Understanding of interconnected or integrated 3rd party solutions to and between the EMR, RIS and PACS
- Strong leadership and team management skills
- Experience supporting enterprise-wide change initiatives preferred
- Excellent stakeholder engagement and communication abilities with ability to communicate effectively and efficiently, both verbally and in writing, to diverse audiences/stakeholders
- Strong skills in process-centric thinking
- Superior commitment to customer service
- Excellent organizational skills and ability to adapt to changing priorities and ambiguity
- Advanced creative and effective problem-solving and decision-making skills



- Demonstrated ability to work cooperatively as a team and to facilitate meetings and workgroups

*OCINet is an equal opportunity employer, dedicated to a culture of inclusiveness and diversity reflecting our diverse patients, staff and community alike. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.*

*Please note, OCINet does not currently leverage AI recruitment tools.*

*Apply for this opportunity by submitting your cover letter and resume to [employment@ocinet.ca](mailto:employment@ocinet.ca) and stating the job title in the subject heading.*